

Helping people  
to discover  
their potential.





### Who are we.

CSI is a commercial arm of Corrective Services NSW.

### What we do.

CSI provides an extensive range of products and services for the day-to-day operation of NSW Correctional Centres. CSI also manufactures and supplies product and services in partnership with the private sector and Government.

### Why we do it.

CSI work programs provides work readiness capability for people in custody to enhance their opportunities to gain employment post release, reducing recidivism and enhancing community safety.

### Our business.

We have over 120 commercial business units and 60+ Service Industries operating across 29 Correctional Centres. We have been trusted by Australian businesses for over 30 years. CSI quality system is based on International Standards Organisation ISO:9001 Quality Management System with a number of its divisions being externally certified to this standard.

### Our commitment.

Empower inmates to gain employment skills and qualifications while in custody. We continue to surpass industry benchmark performance for correctional industries globally with innovation at the forefront. We treat land, resources, and people with great respect.

### WH&S.

WH&S policy to manage the health and safety of workers and workplaces with training of staff and inmates.

### Vocational education and training.

People in custody can participate in a program and complete traineeships in print, construction, warehousing, hospitality, food services, furniture making, laundry operations, horticulture, business administration, commercial cleaning operations, agriculture, facilities maintenance, and engineering.

### Work Release.

We partner with over 100 employers across NSW to provide skilled individuals who are eager to work.

### P2E.

Pathways to Employment (P2E) assists eligible inmates exiting custody to find a job that matches their skills, experiences, and employment goals.

### Our operation.

Facilities Maintenance plays a key role within Correctional Centres across NSW contributing to a self-sufficient operation. Facilities Maintenance is responsible for maintaining the buildings. These functions provide an opportunity for people in custody to gain trade qualifications and training in highly sought after roles post release.

We are constantly expanding our capabilities and capacity and can manage projects that require high-level expertise as well as repetitive, long-run tasks.

CSI's experience is in labour intensive projects. We have a workforce that can work to large and small projects that include:

- Plumbing
- Electrical
- Painting
- General repairs

Our units inspire people in custody to feel proud of the work they do, supported by education to achieve qualifications in Facilities Maintenance including Cleaning Operations, Construction Pathways, Engineering, Plumbing, Supply Chain Operations and Waste Management with TAFE NSW and other training facilities.

CSI programs are an excellent example of NSW Government agencies working together, in partnership with the private sector, to deliver real outcomes to benefit the community.

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We have a lot to be proud of, collectively our work changes lives in a positive way.

Talk to us. We look forward to building a partnership with you.

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**For further information or enquiries:**

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