

Experience.  
Expertise.  
Capability.





### **Who are we.**

CSI is a commercial arm of Corrective Services NSW.

### **What we do.**

CSI provides an extensive range of products and services for the day-to-day operation of NSW Correctional Centres. CSI also manufactures and supplies product and services in partnership with the private sector and Government.

### **Why we do it.**

CSI work programs provides work readiness capability for people in custody to enhance their opportunities to gain employment post release, reducing recidivism and enhancing community safety.

### **Our business.**

We have over 120 commercial business units and 60+ Service Industries operating across 29 Correctional Centres. We have been trusted by Australian businesses for over 30 years. The CSI quality system is based on the International Standards Organisation (ISO) 9001 Quality Management System, with several of its divisions holding external certification to this standard.

### **Our commitment.**

Empower inmates to gain employment skills and qualifications while in custody. We continue to surpass industry benchmark performance for correctional industries globally with innovation at the forefront. We treat land, resources, and people with great respect.

### **WH&S.**

WH&S policy to manage the health and safety of workers and workplaces with training of staff and inmates.

### **Vocational education and training.**

People in custody can participate in a program and complete traineeships in print, construction, warehousing, hospitality, food services, furniture making, laundry operations, horticulture, business administration, commercial cleaning operations, agriculture, facilities maintenance, and engineering.

### **Work Release.**

We partner with over 200 employers across NSW to provide skilled individuals who are eager to work.

### **Pathways to Employment.**

Pathways to Employment (P2E) assists eligible inmates exiting custody to find a job that matches their skills, experiences, and employment goals.

### **Our operation.**

CSI Furniture specialises in designing, building, and refurbishing indoor and outdoor furniture for environments subject to heavy use, such as offices, schools, clubs, hotels, and health facilities. We focus on creating modern, ergonomic, and durable furniture tailored to fit various workspaces and high-traffic areas.

We are constantly expanding our capabilities and capacity and can manage projects that require high-level expertise as well as repetitive, long-run tasks.

CSI specialises in delivering labour-intensive solutions, backed by a highly skilled workforce proficient at managing projects of all scales. With a strong track record of supplying quality products and services to both government and private sectors, CSI has established itself as a trusted provider across multiple industries. Offerings include:

- Custom kitchen, walk-in robes, and laundry cabinetry
- Precision joinery solutions
- Specialised correctional centre furniture, including reception, office, and cell furnishings
- Durable school furniture, encompassing new and refurbished student desks
- Skilfully crafted lounge seating and bed base manufacturing

CSI Furniture supports people in custody by providing vocational training in design, cabinetry, upholstery, and business administration through partnerships with TAFE NSW and other Registered Training Organisation. This not only enhances their skills but also contributes to community benefits by reducing recidivism.

CSI programs exemplify the collaborative efforts of NSW Government agencies and private sector partners, working together to achieve tangible benefits for the community.

Our expertise allows us to create distinctive and visually appealing designs that seamlessly integrate with the surrounding environment. Reach out to our team today to learn more!

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We have a lot to be proud of, collectively our work changes lives in a positive way.

Talk to us. We look forward to building a partnership with you.

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**For further information or enquiries:**

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