

Creating
value for all.





Who are we.

CSI is a commercial arm of Corrective Services NSW.

What we do.

CSI provides an extensive range of products and services for the day-to-day operation of NSW Correctional Centres. CSI also manufactures and supplies product and services in partnership with the private sector and Government.

Why we do it.

CSI work programs provides work readiness capability for people in custody to enhance their opportunities to gain employment post release, reducing recidivism and enhancing community safety.

Our business.

We have over 120 commercial business units and 60+ Service Industries operating across 29 Correctional Centres. We have been trusted by Australian businesses for over 30 years. The CSI quality system is based on the International Standards Organisation (ISO) 9001 Quality Management System, with several of its divisions holding external certification to this standard.

Our commitment.

Empower inmates to gain employment skills and qualifications while in custody. We continue to surpass industry benchmark performance for correctional industries globally with innovation at the forefront. We treat land, resources, and people with great respect.

WHS.

WHS policy to manage the health and safety of workers and workplaces with training of staff and inmates.

Vocational education and training.

People in custody can participate in a program and complete traineeships in print, construction, warehousing, hospitality, food services, furniture making, laundry operations, horticulture, business administration, commercial cleaning operations, agriculture, facilities maintenance, and engineering.

Work Release.

We partner with over 200 employers across NSW to provide skilled individuals who are eager to work.

Pathways to Employment.

Pathways to Employment (P2E) assists eligible inmates exiting custody to find a job that matches their skills, experiences, and employment goals.

Our operation.

CSI operates a dedicated logistics fleet of over 25 vehicles, servicing metropolitan, rural, and regional Correctional Centres across New South Wales. Our extensive network of strategically located warehouses—spanning all 29 Correctional Centres—enables us to provide efficient, wide-reaching logistics and freight solutions.

We manage daily freight operations throughout NSW, with proven expertise in meeting tight deadlines and maintaining reliable schedules. Our growing capabilities allow us to handle both complex, high-level logistics projects and repetitive, long-run tasks with equal efficiency.

Our flexible workforce is equipped to deliver on projects of all sizes, supporting both government and private sector clients with a diverse range of services, including:

- Local, regional, and interstate delivery
- Dedicated drivers and vehicles
- Bulk storage solutions
- Pallet-sided racking
- Third-party logistics (3PL) support

Our logistics programs also provide meaningful employment and training opportunities for people in custody. Participants gain hands-on experience and can earn nationally recognised qualifications in Logistics and Supply Chain Operations through TAFE NSW and other accredited training providers.

CSI's logistics operations are a strong example of NSW government agencies collaborating with the private sector to deliver real, community-focused outcomes.

With the expertise to design and implement tailored supply chain models, we're ready to support your logistics needs. Contact our team today to learn more.

We have a lot to be proud of, collectively our work changes lives in a positive way.

Talk to us. We look forward to building a partnership with you.

For further information or enquiries:

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Email csi@correctiveservices.nsw.gov.au

Visit csi.nsw.gov.au

This document contains statements related to our current and future operations and is subject to change without notice. All diagrams, drawings, products, machinery, and any other types of images in this document are for display purposes only.

