

Great products.
Real impact.



Who are we.

CSI is a commercial arm of Corrective Services NSW.

What we do.

CSI provides an extensive range of products and services for the day-to-day operation of NSW Correctional Centres. CSI also manufactures and supplies product and services in partnership with the private sector and Government.

Why we do it.

CSI work programs provides work readiness capability for people in custody to enhance their opportunities to gain employment post release, reducing recidivism and enhancing community safety.

Our business.

We have over 120 commercial business units and 60+ services industries operating across 29 Correctional Centres. We have been trusted by Australian businesses for over 30 years. Our standards are internationally certified Quality Management System at identified locations.

Our commitment.

Empower inmates to gain employment skills and qualifications while in custody. We continue to surpass industry benchmark performance for correctional industries globally with innovation at the forefront. We treat land, resources, and people with great respect.

WH&S.

WH&S policy to manage the health and safety of workers and workplaces with training of staff and inmates.

Vocational education and training.

People in custody can participate in a program and complete traineeships in print, construction, warehousing, hospitality, food services, furniture making, laundry operations, horticulture, business administration, commercial cleaning operations, agriculture, and engineering.

Work Release.

We partner with over 100 employers across NSW to provide skilled individuals who are eager to work.

P2E.

Pathways to Employment (P2E) assists eligible inmates exiting custody to find a job that matches their skills, experiences, and employment goals.

Our operation.

CSI's Technology and Assembly business is ISO 9001:2015 accredited at selected business units. We provide an extensive range of manufacture, repair, refurbish, testing, assembly, and packing services, including refurbishing audio headsets for major airlines and small electrical goods for major electrical appliance companies. We can pack, re-pack, assemble, organise, and complete small and large scale jobs with short and long lead times. Our services enable customers to use or resell refurbished products and reduce the number of products going to landfill.

We are constantly expanding our capabilities and capacity and can manage projects that require high-level expertise as well as repetitive, long-run tasks.

CSI's experience is in labour intensive projects. We have a workforce that can work to large and small projects. CSI has delivered a diverse range of services for government and private business:

- Appliance and computer refurbishment
- Cable cutting and wiring
- Compliance testing
- Electrical products assembly
- Packaging and kitting
- Shrink wrapping

Our units inspire people in custody to feel proud of the work they do, supported by education to achieve qualifications in Supply Chain Operations with TAFE NSW and other training facilities.

CSI programs are an excellent example of NSW Government agencies working together, in partnership with the private sector, to deliver real outcomes to benefit the community.

We have the expertise to work to your needs, so speak to our team today to find out more.

We have a lot to be proud of, collectively our work changes lives in a positive way.

Talk to us. We look forward to building a partnership with you.

For further information or enquiries:

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This document contains statements related to our current and future operations and is subject to change without notice. All diagrams, drawings, products, machinery, and any other types of images in this document are for display purposes only.

